

Metro North Emergency Communications Center

Meeting Minutes: March 23rd, 2022

Roll Call: Chief Callahan (Chair), Chief Bright (Co Chair), Deputy Chief Goodwin, Chief S. Wiley, Mr. Mazzola, Mrs. Belmonte, Ms. W. Morgan,

Absent: *Attorney Zessin, Mr. Mazzola, Chief Delehanty*

Call to order @ 11:15am

Out of Order: Action Ambulance – Mr. Christopher Hogan

- Mr. Hogan did speak and gave Board a brief presentation about possibly providing extra coverage to the city of Revere.
- Spoke issues with Cataldo Ambulance and longer response times.
- Discussed the current shortages in the EMS industry and possible solutions to provide better service to communities, such as Revere. Action already provides service to the Town of Winthrop and does serve as a back-up to the City of Revere.
- Discussed reasons of extensive delays in ambulance response at times up to 30 minutes.
- Discussed possibility of collaboration with Cataldo Ambulance.

Motion to enter into Executive Session: Motion to enter into Executive Session in accordance with G.L.c.30A, sec 21, (a)(3) to discuss strategy with respect to pending litigation, as an open meeting would have a detrimental effect on the Board's litigation position. (Javery v. MNRECC, DIA No. 14416.17)

Motion: Mr. Viscay

Second: Deputy Chief John Goodwin

Roll Call Vote: Unanimous at 12:05pm

Motion to return to Open Session:

Motion: Chief Bright

Second: Mr. Viscay

Roll Call Vote: Unanimous at **12:13pm**

Motion: Motion to accept minutes of December 15th, 2021

Motion: Chief Bright

Second: Deputy Chief Goodwin

Voted in Favor: Unanimous

Motion: Motion to have Attorney Zessin craft agreement to give a bonus to active employees.

Motion: Chief Bright

Second: Mr. Viscay

Voted in Favor: Unanimous

Motion: Motion to have Attorney Zessin give legal opinion regarding Mr. Mazzola and possible conflict of interest holding several positions.

Motion: Mr. Viscay

Second: Chief S. Wiley

Voted in Favor: Unanimous

Correspondences: None

Director's Report:

1. Discussion by Director Belmonte regarding Denise Amber Lee training that was recently completed.
2. Discussion by Director Belmonte regarding Spring In-Service (*May 18th and 19th tentative dates*) with the Fire Department (May-Day training) and with the Police Department (Active Shooter)
3. Discussion by Director Belmonte regarding having presentation from the dispatcher prospective of the Mandalay Bay Hotel, in Las Vegas.

4. Discussion by Director Belmonte regarding the month of April being Tele communicator month / Dispatch week April 10th to 16th.
5. Discussion by Director Belmonte regarding selection committee for the Project Manager for the feasibility study / solicitation with architect.
6. Discussion by Director Belmonte regarding the retention of employees and possible pay raises/increases. Also possible retention bonus for staff that is currently here (\$1500) and bonus for new hires (\$1000) MNRECC salaries are lower than other communities.
7. Discussion by Director Belmonte regarding 26 certified tele communicators needed to fully staff the MNRECC; currently 18 certified tele communicators are on duty. MNRECC not fully staffed. Due to the staffing shortages, the Director as well as the Assistant Director are covering shifts. Not a good practice for the MNRECC. There has been a **30% reduction** in the workforce.
8. Discussion by Director Belmonte regarding 3 Dispatchers promoted to lead positions.
9. Discussion by Director Belmonte regarding 32 hours of added training that will be funded by the State.

Treasurer's Report:

See Attached Documents

New Business:

Old Business:

Motion to adjourn: Mr. Viscay

Second: Chief C. Bright

Voted in favor: Unanimous @ 1:07pm