



THE TRUE
IMPACT
OF OUR WORK



CATHOLIC CHARITIES MAINE
2018 ANNUAL REPORT



How do you measure the impact of:

- ...the first day of sobriety
- ...an hour of companionship
- ...a filling meal
- ...a better start in life
- ...a healthy smile?



For all of us who work and support Catholic Charities Maine, the impact of what we do is what drives our passion to fulfill our mission:

To empower and strengthen individuals and families of all faiths, by providing innovative, community-based social services throughout Maine.

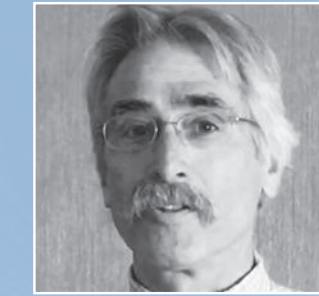
For our 2018 report, instead of just telling you what numbers we served, we'd like to show some examples of the TRUE IMPACT of our work — so you can see just how much your support means to those we serve — and to us!

Thank you, we couldn't do it without you.



"I'm a refugee myself, so when I got out of school, I wanted to make a change in people's lives, like Catholic Charities did for me."

— Djordje Mandic
Refugee & Immigration Services



"I love to come to work each day, because I am able to watch children and families grow and learn together and I see the impact that my staff make every day."

— Leslee Pierce
Director of St. Elizabeth's Child Development Center



"I love the wonderful diversity of programs at Catholic Charities. I've worked here 39 years, I've had the opportunity to impact young children, seniors, people in recovery — where else could you do that?"

— Don Harden
Director of Aging Services

We love making an impact!

Like the clients we serve, we come from all backgrounds and all walks of life, but we all share a passion for making a difference:



"There is something new and exciting every day... there are opportunities to help people in ways you never imagined."

— Dixie Shaw
Director of Hunger & Relief Services

"When I come every day into the office, I feel like I am helping to change something about the life of somebody...and that's really very compelling and rewarding."

— Baba Ly
Assistant Director of Refugee & Immigration Services



"I do think we make a difference in people's lives, both in terms of meeting their immediate needs and demonstrating the dignity and compassion that really characterizes the care that we provide."

— Jeff Tiner
Chief Clinical Officer

2018 BY THE NUMBERS:

600+ employees and **700+** volunteers served nearly **50,000** Mainers at **23** sites all over Maine through more than **20** programs & services:

BEHAVIORAL HEALTH NETWORK



1,203 adults

struggling with a mental illness or behavioral disorder received treatment, with **97%** being treated for severe, persistent mental illness **able to avoid a medical hospitalization.**

SEARCH

(SEEK ELDERLY ALONE, RENEW COURAGE & HOPE)

23,712 hours spent playing cards and in conversation with our SEARCH volunteers **helped 228 seniors feel less isolated and alone.**



CHILD DEVELOPMENT CENTERS

10,000 books

read helped instill a love of learning in 299 children enrolled at our nationally accredited

St. Elizabeth's and St. Louis Child Development Centers.



CHILD & ADULT CARE FOOD PROGRAM

On the 50th anniversary of this Federal program,

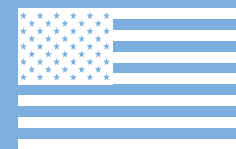
5,223 children

in Maine child care facilities enjoyed **a healthier start in life** through exercise and nutritious meals.

REFUGEE & IMMIGRATION SERVICES

174 new Mainers took their first steps to realizing their American dream,

exceeding the goal of securing job placements by 39%.



CHILDREN'S BEHAVIORAL HEALTH HOME AND FUNCTIONAL FAMILY THERAPY

339 CHILDREN AND TEENS



were empowered through our Children's Behavioral Health Home service and Functional Family Therapy where **100% of students remained enrolled in school** while in treatment.



LANGUAGE PARTNERS

Language Partners, our professional interpreting program, representing **124 interpreters from 21 countries and speaking 40 languages** provided more than

16,800 hours

of service at appointments with doctors, teachers, social workers and others for 4,202 clients to ensure everyone has a voice, and that every voice is heard.



FOOD BANK AND FARM FOR ME

In addition to putting **food on the table for 20,574**

individuals living with daily chronic hunger through our Food Bank, **WE DISTRIBUTED 51,070 pounds OF LOCALLY-GROWN PRODUCE** through our FARM for ME program, ensuring more nutritious and delicious meals all across Aroostook County.

JESSIE ALBERT DENTAL & ORTHODONTIC CENTER



MORE THAN **224,000**

teeth were cleaned and cared for, as we brightened the smiles of **7,021 individuals** of all ages.

ST. FRANCIS RECOVERY CENTER AND COUNSELING SERVICES

1,047 adults

in treatment for substance use disorders found a fresh start, **counting more than 81,630 days**



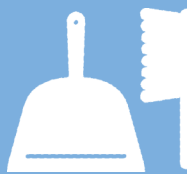
of sobriety on the way to long term recovery.

INDEPENDENT SUPPORT SERVICES

228,280 hours making beds, running errands, and helping

with other chores ensured

2,195 seniors enjoyed nights spent safe in their own homes.



PARISH SOCIAL MINISTRY



2,763

parishioners were inspired to fulfill their call to serve through training and volunteering, while Relief & Hope emergency

services answered 1,751 calls for help with filled oil tanks, housing assistance, clothing for job interviews, transportation, and more.

TOTAL CLIENTS SERVED IN 2018:

47,279

YOUR IMPACT

is beyond measure.

Thanks to all who gave so generously from January 1 to December 31, 2018 – your immense support allows us to continue to fulfill our mission to provide help and create hope for individuals and families of all faiths, with innovative, community-based social services throughout Maine.

GIVING CIRCLES

Ambassador's Guild (\$10,000+)

Anonymous (4)
Richard and Carolyn Daigle
Robert and Blythe Edwards
Robert Fuller, Jr.
Dr. and Mrs. David T. Greenleaf
Marc Keffer
Richard Kezer
Arthur McLeod
Dennis Meronek
Christopher and Nancy Pierce

1966 Society (\$5,000 - \$9,999)

Elisabeth Maria Crowley
Jessica Fletcher
Troy and Pat Murray
Jean and John Smith
Carol Wishcamper

Patron (\$2,500 - \$4,999)

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Todd and Wendy Mason
Lauren and Wayne Moody
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Ritchie Pelletier
Colin McGroarty Penley
Richard Howard Penley
Barbara St Jean

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David Warren
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Kathy Crosson
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Gene Curless, Sr.
Bertrand and Rina Cyr
Lois Czerniak
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Jeremie Day-Glider
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David Madore
In memory of Gloria Weeks
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In memory of Raymond Goucher
Joyce Bailey
In honor of Cassandra and John Jadicob
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In memory of Ernie Levesque
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 Rose Young
 Joanne Zafonte
 William and Debra Ziemer

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Acadia Federal Credit Union
 ADP
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 Anthem
 Anthem Dollars for Doers
 Aroostook Agency on Aging
 Aroostook Beverage Company
 Aroostook Savings & Loan
 Arthur J. Gallagher Risk Management
 Bangor Savings Bank
 Berger Peat Moss Co.
 BGA Financial

Capital Area Federal Credit Union
 Caribou & Presque Isle NAPA
 Auto Parts
 Cary Medical Center
 Cigna
 Coastal Road Repair
 Coffee By Design
 County Sports
 CPORt Credit Union
 Cross Benefit Solutions
 Crown Equipment, Inc
 CWS Architects
 Daniel's Auto Body
 Dietz Associates, Inc
 Diversified Communications
 Do It Right Commercial Cleaning
 Dodge & Cox
 Dodos Market/Access 89 Bar & Grill
 Drummond & Drummond
 Ed Pelletier & Sons Co
 Edison Press
 F.A. Peabody
 F.L. Putnam Investment
 Management Co.
 Farm Credit East, ACA
 Flewelling Farms
 Franklin Savings Bank
 Freightliner of Maine
 First Federal Savings of Bath
 G & E Roofing Inc
 Gary's Yamaha
 Gateway Community Services LLC
 Goggin's IGA Super Market
 Gordie's Repair Shop
 Gosline's Hardware
 Goughan's Farm
 Greater Portland Realty
 Haley's Metalshop, Inc
 Hannafoad
 Health Affiliates Maine, LLC
 Hogan Tire



Home Experts of Maine, Inc.
 Hope Leather Products
 Houlton Power Sports
 Houlton Tire
 Identity Group
 Infinity Credit Union
 J.S. McCarthy Printers
 John Blouin Realtor
 Jones, Rich & Barnes Funeral Home
 Kilcollins Farm
 Kyocera Document Solutions
 Liberty Mutual
 Madawaska Auto Parts/NAPA
 Martins Point Health Care, Inc
 McCrum Family Holdings, LLC
 MC Construction
 MEMIC
 MPG Lubricant
 Mutual of Omaha
 Myers Associates, Inc
 National Alliance on Mental Illness
 Maine
 Nappi Distributors
 Nimlock Maine
 North Coast Services, LLC
 Northeast Delta Dental
 Northern Airwaves
 Olympia Sports
 P.B. Honey LLC
 Paradis Shop 'n Save
 Pelletier Motors
 Peoples Choice Credit Union
 Percy's Auto Sales
 PNM Construction, Inc
 Port Printing Solutions
 Powers Roofing
 Priority Auto Sales
 PTS Trucking
 R F Chamberland Inc.
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 Robert Half International, Inc
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 Rowe Ford Westbrook
 Royal River Grill House
 Sail Energy
 Soderberg Company, Inc.
 Southern Maine Community College
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 Spurwink
 St. Joseph College
 St. Peter Racing
 Steel Stone Industries
 Stone Coast Fund Services
 TD Bank
 The Boulos Company
 The Fun House Day Care
 Town & Country Federal Credit Union
 Troiano Waste Services
 Tuscan Bistro
 Tuscan Table
 Twin Town Homes
 Two Lights Dental
 UNUM Group
 Upscale Consignment Furniture

Valley Motors
 Van Buren Hardware
 Var Capital Advisors Inc
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 Whited Peterbuilt
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Allstate Giving Campaign
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 Community Development Block
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 The Rotary Foundation
 The Windover Foundation
 Town Fair Tire Foundation, Inc.
 University of Wisconsin Madison
 Welch Charitable Fund of the
 Maine Community Foundation

BEQUESTS

Estate of Boyd Nelson
 Patricia Shapazian Trust
 Ramsdell Designated Fund of the
 Maine Community Foundation
 Estate of Ernestine D. Ohler

AGENCIES

American Legion Auxiliary,
 Thomas O. Cyr Unit 147, Madawaska

Auburn-Lewiston Rotary
 Breakfast Club
 Bath Rotary Club
 Boy Scout Troup 310
 GE United Way Campaign
 Granite United Way
 Gray Community Food Pantry
 Lewiston-Auburn Rotary
 Lister-Knowlton Aux Post #9389
 North Augusta Trailblazers
 Pittston Community Daughters
 Preble Street
 United Bikers of Maine
 United Way of Androscoggin
 United Way of Aroostook
 United Way of Central &
 Northwestern Connecticut
 United Way of Eastern Maine
 United Community of Greater Portland
 United Way of Kennebec Valley
 United Way of Massachusetts Bay
 and Merrimack Valley
 United Way of Mid Coast
 United Way of Mid Maine, Inc
 United Way of Tri-Valley Area
 United Way of York County
 Wayside Food Programs

RELIGIOUS

All Saints Parish
 Brothers of Christian Instruction
 Eggemoggin Reach Quakers
 Fairfield United Methodist Church
 Knights of Columbus
 Roman Catholic Diocese of Portland
 Saint Rose of Lima Parish
 Servants of the Blessed Sacrament
 St. Mary's Church/Houlton Council
 of Catholic Women
 St. Norbert Abbey
 St. Therese Parish

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County of Aroostook
 Pleasant Ridge Plantation
 Town of Arrowsic
 Town of Baileyville
 Town of Easton
 Town of Falmouth
 Town of Georgetown
 Town of Hamlin
 Town of Linneus
 Town of Littleton
 Town of Marsardis
 Town of Perham
 Town of Sherman
 Town of Wallagrass

MEMORIAL GIFTS

In memory of Bobby Boyd
 Kennard and Gayle Allen
 Renee Chandler
 Mark and Patricia Ellis
 Gail Luce

Richard and Gloria Nile
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 Carl and Jessie Stinchfield
In memory of John Hasson
 Rudy and Lisa Dipietro
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In memory of Lorene Pratt
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 James Harvey
 King Middle School
 Cathy Leclair
 Claudia Morin
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 Margie and Rodney Powers
 Elizabeth Pratt
 Robert and Susan Small
 Frederick Smith
 Harry and Joanne Smith
 Variety Drug
 Western Mountain Financial Services

In memory of Lorraine Bilodeau
 Valmond and Lorraine Beaudry
 Edna Doyon
 Rodney and Patricia Ingraham
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In memory of Losalee Hasenfus
 Carol and Doug Bart
 Sereno Brown
 Suzanne Gray
 Robert Hanley
 Janis Horning
 Blanche King
 Marita Miller
 Kevin and Mary Miller
 Newcastle Chrysler Dodge
 Earle and Marguerite Tourtillotte
In memory of Raymond Goucher
 Gardner Roberts Memorial Library

VEHICLE DONATION PROGRAM

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 Rose Marie LaRocca
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 Glenn Pelletier
 Stanley Phanor
 Patricia Powers
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 Robert Slattery
 Jean Vernon
 Benjamin Walker
 Robert Welch
 Sally Wood

The 2018 Annual Report is published by the Development Office and lists gifts received between January 1, 2018 and December 31, 2018. Every effort has been made to ensure that these lists are accurate and complete. If your name was omitted inadvertently, or it appears incorrectly, please accept our apologies and contact the Development Office at (207) 523-1188.

Giving the Gift of Time

Catholic Charities Maine could not possibly accomplish all that it does without the countless hours contributed by loyal volunteers. We are deeply grateful for your gift of your service. Thank you for your incredible support!

Donors of Gift-in-Kind

Throughout the year Catholic Charities receives many in-kind gifts to help support our programs. From auction items to furniture for a family resettling in Maine, all these gifts help give hope to those in need. Thank you to these thoughtful businesses and individuals.

2018 STATEMENT

Fiscal Year October 1, 2017 – September 30, 2018

UNRESTRICTED REVENUES AND GAINS

Government Sources	12,813,673	=	49.00%
Medicaid	6,873,542	=	26.29%
Program Service Fees	2,968,425	=	11.35%
Catholic Appeal (Roman Catholic Bishop of Portland)	735,754	=	2.81%
United Way contributions	359,660	=	1.38%
Grants, contributions and bequests	509,876	=	1.95%
Threads of Hope Thrift Store retail sales	934,486	=	3.57%
Rent and other, net	512,173	=	1.96%
Investment income	130,971	=	0.50%
Net assets released from restriction	310,434	=	1.19%

Total unrestricted revenue and gains 26,148,994

EXPENSES

Program Services			
Specialized Community Services	7,201,749	=	28.80%
Behavioral Health Services	7,974,173	=	31.89%
Children and Youth Services	1,890,085	=	7.56%
Direct Assistance Pass-Through	3,255,587	=	13.02%
Elder Care	3,468,811	=	13.87%
Retail Operations	888,509	=	3.55%
Food Bank, Farm, and Recycling	326,406	=	1.31%

Subtotal	25,005,320		
Development and PR	404,235		
Unallocated support services	479,147		
Total unrestricted expenses	25,888,702		
Income (loss) from operations	260,292		

OTHER INCOME ACTIVITY

Nonoperating activity			
Gain on interest rate swap liability	21,150		
Increase in unrestricted net assets	281,442		
Temporarily restricted net assets			
Contributions	577,436		
Investment Income	32,727		
Change in beneficial interest	102,785		
Net assets released from restriction for operating purposes	(310,434)		
Increase in temporarily restricted net assets	402,511		

Permanently restricted net assets			
Contributions	233		
Investment income	29,499		
Change in beneficial interest	3,426		
Increase in permanently restricted net assets	33,158		
Change in net assets	717,111		

Net assets at beginning of year 5,244,161
Net assets at end of year 5,961,272

2018 BOARD OF DIRECTORS

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