

A close-up photograph of a person's hands holding a small amount of pink flower petals. The person is wearing a blue patterned shirt. The background is blurred, showing more petals and greenery. The text is overlaid on the center of the image.

CATHOLIC CHARITIES MAINE 2019 ANNUAL REPORT

The promise of change

Dear Friends,

As an innovative social services agency that puts our mission first, Catholic Charities Maine is always changing to meet an ever-changing world around us. And 2019 was a year full of changes!

I've been impressed and inspired by the enthusiasm with which everyone across our programs and services embraced the challenges and opportunities of 2019. From a challenging year for the staff at our Refugee & Immigration Services, to the expansion of our SEARCH program providing companionship to our aging neighbors, to the upcoming consolidation of our clinical services in a new, downtown location in Portland at 420 Cumberland Avenue, there's a lot to be proud of.

In this Annual Report we highlight these stories and show the impact our 20+ programs and services continue to make for our most vulnerable neighbors all across Maine. Wherever the need is greatest, we are committed to bringing help and hope, meeting our communities where they live.

My thanks to all who support our work with bequests, donations, volunteer hours, and other kinds of support – we could not accomplish all that we do without you.

Sincerely,



Stephen P. Letourneau
Chief Executive Officer

Our Mission:

Inspired by scripture and the Church's social teaching, Catholic Charities empowers and strengthens individuals and families of all faiths by providing innovative community-based social services throughout Maine.

As one of Maine's largest community-based, social services agencies, we are committed to helping children and adults overcome adversity and achieve self-sufficiency:

we teach the children
we strengthen families
we provide comfort
we empower others
we feed the hungry
we welcome strangers.



We are:

675+ employees,

500+ volunteers,

and more than 1,400 donors

who helped

51,126 Mainers in need of help and

hope in 2019.

Thank you for your support!

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SEARCH: EXPANDING OUR REACH TO KENNEBEC AND SOMERSET COUNTIES

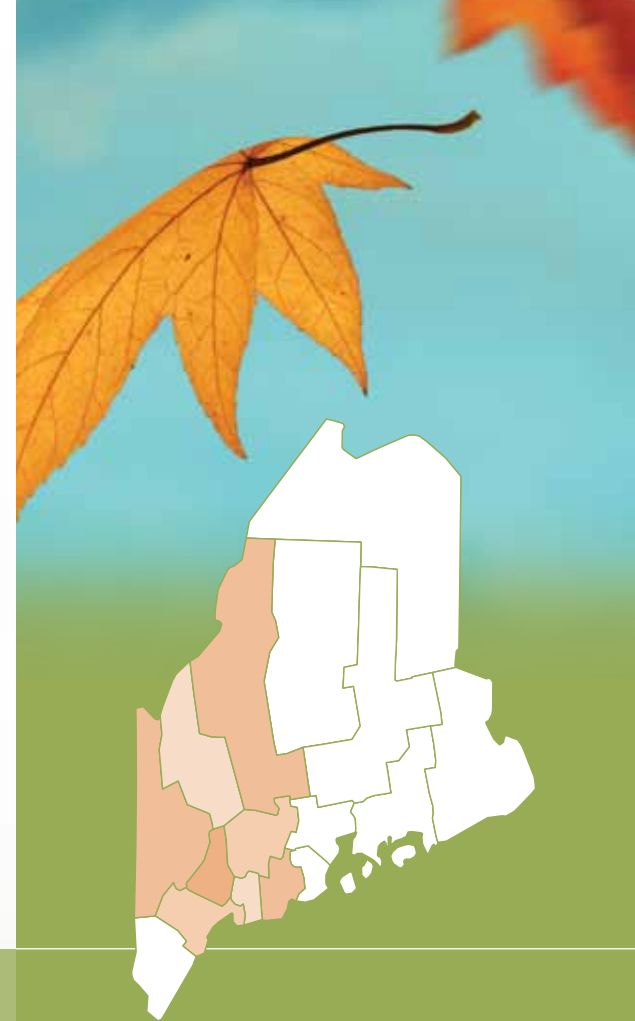
According to the 2018 U.S. Census Bureau's report, 20.6% of Maine's population is age 65 or older, the highest share of any state in the nation. That's no news to us here at Catholic Charities Maine and our SEARCH (Seek Elderly Alone, Renew Courage & Hope) program, which currently provides companionship, transportation, and other services to isolated seniors in eight counties.

But we knew the need was greater, so early in 2019, we applied for and won a Corporation for National and Community Service RSVP (Senior Corps) grant for Somerset and Kennebec Counties in the amount of \$100,000. With this money, we started a new SEARCH site in Somerset. The grant was increased this fall with another \$7,500 in federal RSVP funding, for a total of \$107,500 a year for three years.

With approximately 250-275 volunteers currently enrolled in the program in total, SEARCH hopes to add around 50 more volunteers in both Somerset and Kennebec counties. Another grant awarded by the Maine Community Foundation allowed SEARCH to begin expanding into Oxford County in 2019 as well.

"These grants will really help to sustain our outreach to isolated seniors," says SEARCH Director Wendy Russell.

But covering half the counties in our state isn't enough! By 2021, we hope to add two more counties to our service area, and we won't stop until every isolated senior in Maine has the opportunity to connect with a caring companion.



Volunteers in Kennebec & Somerset Counties: Answer the Call to Give Back with RSVP

Are you 55 or over with the time/desire to help senior neighbors in need of companionship?

Contact the Retired Senior Volunteer Program (RSVP) at SEARCHinfo@ccmaine.org.



"WHEN WE SEE A NEED,
WE DIG IN AND FIND OUT THE
BEST WAY TO MEET THE NEED,
NO MATTER WHERE IT
TAKES US!"

WENDY RUSSELL

DIRECTOR, SEARCH



REFUGEE & IMMIGRATION SERVICES: EXPANDING OUR SERVICES IN RESPONSE TO COMMUNITY NEEDS

When changes in federal policy drastically reduced the number of refugees being resettled in Maine, our Refugee & Immigration Services Program transformed their model of operations to meet evolving needs within communities for different services.

Catholic Charities Maine resettled 140 refugees in 2019 – a number that has remained flat in recent years and represents an 82% drop from the program’s peak in 2016.

For Catholic Charities Maine, this meant adapting to meet the needs of a new group – those seeking asylum. In addition to cultural trainings, we offered interpreter services to cities, businesses, school systems, hospitals, churches, host families, and other nonprofits working to address the needs of the newcomers.

These changes in the type of work and services we offered also meant changes in funding sources, relying less on federal money for resettlement and focusing on our ability to retool, repackage, and redeliver our skills in a way that better met the needs of private-sector organizations and municipalities.

“WE TRULY REINVENTED
OUR PROGRAM TO MEET THE
NEEDS WE SEE TODAY.
AND FORTUNATELY, SO FAR,
WE’VE BEEN SUCCESSFUL!”

HANNAH DeANGELIS
DIRECTOR, REFUGEE & IMMIGRATION SERVICES



BEHAVIORAL HEALTH SERVICES: MEETING THE NEED WHERE IT'S GREATEST

Nowhere within Catholic Charities Maine is transformation more striking than our Behavioral Health Network of services. That's because the clients we see today often have complex and multi-faceted diagnoses.

Early in 2019, we began the true integration of our offerings around adult and children's mental health, functional family therapy, counseling services, and substance use disorder services. And as 2019 drew to a close, we firmed up plans for a new location for our southern regional behavioral health network, while continuing our commitment to bring comprehensive care in the northern and central regions with offices in Auburn, Augusta, Bangor and Fairfield.

While real estate prices in Portland could have forced us into space well outside the city limits, the sale of an older building that required costly upkeep and the coordination of complementary services under one roof allowed us to secure a new location in the heart of Portland. From our new location, we can offer comprehensive, coordinated behavioral health care on the peninsula while remaining convenient for our clients and the vulnerable populations we serve.

"Most of our clients need both mental health services and substance use disorder treatment," says Kelly Butler, Director of Support & Recovery Services. "The best option for our clients is to provide the help they need in a location they can easily get to."

"TOGETHER WE CAN MEET
THE NEEDS OF OUR
COMMUNITY EXACTLY WHERE
THE NEED EXISTS!"

KATIE RUDE

PROGRAM MANAGER, COUNSELING SERVICES



IN 2019 WE SERVED 51,126 MAINERS –
THAT'S 3,847 MORE THAN THE PREVIOUS YEAR!

**Catholic Charities Behavioral
Health Network**

provided case management,
Behavioral Health Home and
Assertive Community Treatment
services for

1,002 adults

**Independent Support
Services and SEARCH**

(Seek Elderly Alone,
Renew Courage & Hope) gave

2,339 seniors

companionship and a
helping hand

St. Francis Recovery Center

offered

289 adults

treatment for substance use disorders

**Jesse Albert Dental
& Orthodontic Center**

brightened

6,894 smiles

Hunger & Relief Services

provided nutritious meals for

**22,631
northern Mainers**

**Children's Behavioral Health
Home Services and Functional**

Family Therapy

offered therapeutic support to
**291 children and
families**

**Child and Adult Care
Food Program** provided nutritious

food and healthy activities for

6,560 children

in Maine childcare facilities

**St. Elizabeth's and St. Louis
Child Development Centers**

offered a safe, loving,
educational start in life for

246 children

Language Partners

connected

4,464 Mainers

through its interpreter
and translation services

**Education Services for
Blind & Visually Impaired Children**

helped educate and empower

351 students

Relief & Hope

Emergency Services

answered the call for help from

1,653 people

in need

Parish Social Ministry

equipped

3,398 parishioners

to help people in need
around the state

Counseling Services

in our Portland and Auburn
campuses served

720 adults

battling substance use,
mental health
and/or co-occurring disorders

Refugee & Immigration Services

welcomed and supported

288 new Mainers

Thanks to all who gave so generously from January 1, 2019 to December 31, 2019 – your support helps us keep our promise to provide help and create hope here in Maine!

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Kenden Remi Alfond
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in memory of Daniel P Emerson
Leo Engelbreth
Ronald Epstein
Marissa Exchange
Kelle Farris
Paul Fearon
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Ralph and Laureen Finch
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Daniel Paul Barbosa*
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Susan Belanger
Thomas Belanger
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Yvette Benson
Deacon Peter Bernier
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Sandy Currier
Debi Curry
Peter and Anne Curry

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in memory of Erny Levesque
Elizabeth Cyr
in memory of Myrtle Rand
Lois Czerniak
Joseph Daigle
David Davenport
Nell Davies
Lori Davis
Ricky and Corliss Davis
Wirt L. Davis
in honor of Claire and Gordon Davis
Valerie Dawson
in memory of Marjorie Woodson
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Lorraine Dumais
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in memory of Maurice Dutil
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Arthur and Joyce Martin
Greta Martin
Sunny Martin
Kendra McCallister
Daniel McGillicuddy
Elaine G. McGillicuddy
in memory of Francis A McGillicuddy
Janice Mcintosh
Carolyn McKinnon
Mary Mcvey
Lisa Megeaski
Janet Mello
Armand and Lucille Mercier
Jacqueline Campeau Merrill
Thomas and Judith Meschinelli
Jacob Miller
Karl Miller
Peter Mills
Katherine Mishkin
Robert and Ann Mitton
Kathryn and Chris Mockler
Melinda Molin
Douglas Morier
Father Francis Morin
Richard and Sally Morin
Judy Morneau
Linda Morrisette
James and Claire Morrison
Mike and Mary Morrison
John Mosey
Julie Mueller
Eileen Munroe
John and Marcia Murphy
Kathleen A. Murphy
Rosemary Murphy

Rev. Frank Murray
Benny Nadeau
Robert and Joyce Nadeau
Christina Napoli
Frank and Rosemary Newell
Mary Margaret Ney
in memory of Jeff Baumer
Adam Nolan
Louise Norbut
Craig and Janice Norton
Marjorie Oakes
Barbara Obar
Richard and Irene O'Donnell
Mae Ogorzaly
Marlene Oliver
Gary and Valerie O'Neal
Brendan O'Neill
Leslie Oster
Richard and Nancy Ozog
Karen A. Palleschi
Sandy Palmer
Gerard Paradis
Graciela Patane
Nancy Peabbles
Lowell Pease
Roland Pelletier
Kathleen Perkins
Claire Perreault
E. J. and Margaret Phelan
Martin Phillips
Leslee Pierce
Anna Pietz
in honor of Father Richard Senghas
Donald Pinette
Denise Pitt
Andrew and Christine Pitteroff
in memory of Marcel W. Morissette
Sheila Plourde
Robert and Patricia Poitras
Sr. Patricia Pora
Ann Proctor
Mary Quinones
Patrick Ratke
in memory of Mr and Mrs. Paul Homan
Edward and Catherine Raymaker
Robert and Patricia Rice
Gerard Richard
Annette Rioux
Patti Robertson
in memory of Gerard Dionne
Brian Robinson
Garnet and Rita Rochford
Lawrence Ross
Linda Ross
Joan Rothe
Roger Rouleau
Sue Rowan
Madelyn Roy
Earle Rugg
Matthew Ryan
in honor of Gloria Ryan and in memory of Vincent Ryan
Anna Saar
Jessica Santamore
Galen and Joyce Santerre
Ramona Scamman

Michael and Elizabeth Schaab
Jeannette Schram
George and Rebecca Seel
Anthony Sellars
Griffin Sharp
Pamela Sherman
Bonnie Sidaway
Amy Silva
Sandra Simmonds
Steven and Michelle Sirois
Karol Skoby
Molly Sloane
in honor of Nathalie and Kevin Forster
Carl Smith
Carter and Sandra Smith
David Smith
Brendan O'Neill
Kyle Smith
Patricia Smith
Winston and Duanne Smith
in memory of Jeffrey Anton Baumer
Arthur Sondheim, III
Richard and Rita Spinney
Daniel and Kathryn Spofford
Mr. and Mrs. Maurice St. Pierre
Karen St. Peter
Aurelia Stefanski
Christopher Stevens
Lorry Stillman
in honor of Peter and Ceseli Milstein
Mark and Carrie Strelka
Daniel Sutton
Althea Sweeney
Leo Tetreault
Maurice and Diane Theriault
Allen Thibodeau
Orilla Thibodeau
Stephanie Thibodeau
Heidi Thompson
David Thomson
Mr. and Mrs. James Timmins
Jeffrey Tiner
Jefferson Toothaker
in honor of Susan Toothaker
Rev. Philip Michael Tracy
Mary Anne Trask
David David Twitchell and Shelley Reed
Jane Vachon
Peter Vachon
Norman Vaillancourt
Albano Valanzola
David Vanasse
James and Mary Vilakis
Jacqueline Villinski
Cynthia B. Vincent
James and Mary Violette
Victor and Waneta Vitiaz
Mary Voskian
Kesav Wable
in honor of C.N. Murthy
M. Ann Waecker
Agnes Ann Walsh
Langston Ware
Mary Lou Weaver
Tina Weeks
in memory of Lola H Stillman
Frank and Dolores Welch

Ashley Wernher-Collins
Reed and Amanda Westgate
Arthur and Joyce Whitaker
Robert and Stephanie Willer
Alan and Dorothy Williams
Moiria Wolohan
Bill Wood
Michaela Wright
Daniel Yargeau
in honor of Jeff Baumer
Margaret Yezil
Jerry Ann Yoder
in honor of Judith Southworth
Joanne Zafonte
William and Debra Ziemer

CORPORATE DONORS

ADP
Agricultural Bargaining Council
Allagash Brewing Company, Inc.
Amazon Smile
Aroostook County AGA
Aroostook Savings and Loan
Aroostook Trusses
Arthur J. Gallagher Risk Management
Bangor Savings Bank
Bates College
Berger Horticultural Products
BGA Retirement Advisors*
Bottomline Technologies, Inc.
Capital Area Federal Credit Union
Caribou & Presque Isle NAPA Auto Parts
Cary Medical Center
Cleanco Commercial Cleaning
Coastal Road Repair
Coffee by Design*
County Sports
CPORT Credit Union
Cross Benefit Solutions*
Cushman & Sons, Inc.
Custom Car Wash
CWS Architects
Daniel's Auto Body
Diversified Communications
Drummond & Drummond
Dubois & King, Inc.
Duncan Graves Funeral Home LLC
Ed Pelletier & Sons Co.
Edison Press
F.A. Peabody
F.L. Putnam Investment Management Co.
F.L. Putnam Securities Company
Farm Credit East, ACA
First Portland Mortgage
Fort Kent Power Sports
Frankenstein Engine Dynamics
Freightliner of Maine
G & E Roofing, Inc.
Garfield Royal Arch Chapter 48
Gary's Yamaha
Gateway Community Services LLC
Goggin's IGA Super Market
Gordie's Repair Shop
Haley's Metalshop, Inc.
Hammond Tractor Co.
Haney's Building Specialties

Harry's Motorsports
Hogan Tire
Houlton Power Sports
Huber Engineered Woods LLC
Infinity Federal Credit Union*
J.S. McCarthy Printers
Jepson Financial Advisors
John Blouin Realtor
Jones, Rich & Barnes Funeral Home
Kilcollins Farm
Liberty Mutual
Lincoln Financial Group
Logically*
Maine Craft Distilling
Maine Technology Institute
Malone Commercial Brokers
Mancini Electric, Inc.
Martins Point Health Care, Inc.
MC Construction
McCrum Family Holdings, LLC
MEMIC
Moore & Van Allen
MPG Lubricant
Mutual of Omaha
Myers & Associates
Northeast Delta Dental*
Northern Business Products
NRF Distributors
Paradigm Windows
Pelletier Motors
PeoplesChoice Credit Union
Pierce Atwood
PNM Construction, Inc.
Port Printing Solutions
Powers Roofing
PTS Trucking
R.F. Chamberland, Inc.
R.L. Todd & Son Electrical, Inc.
Remax County
Retirees Teamsters Union 340
Richard Brothers Financial Advisors
Robert Half International, Inc.
Robinson Kriger & McCallum
Rowe Ford Westbrook
Royal River Grillhouse*
Russell's Motel
Saco & Biddeford Savings Institution
Stone Coast Fund Services
TD Bank
Teague & Teague, Inc.
Teamsters Local Union 122
Teamsters Local Union 493
Teamsters Local Union 59
Teamsters Local Union 653
Teamsters Local Union No 1150
Teamsters Local Union No 25
Teamsters Local Union No 251
Teamsters Local Union No 340
Teamsters Local Union No 404
Teamsters Local Union No 633
Teamsters Union Local No 170
The Beacon Charitable Corp
The Boulos Company*
Town & Country Federal Credit Union
Troiano Waste Services
Tuscan Bistro*

Tuscan Table*
United Insurance
UNUM Group*
Valley Motors
Van Buren Hardware
Verrill
WAGM-TV 8
WB Mason
White Dog Market
White Mountain Orthodontics
Whited Ford Truck Center
Wipfli
Woodtalk Building & Design
Yorks of Houlton
*Community Partners Program

FOUNDATIONS

Bessie Brooks Trust, First Advisors
Davenport Trust Fund
Doree Taylor Charitable Foundation
Elmina B. Sewall Foundation
Elizabeth Ann Leach Charitable Trust
George L. and Clara S. Shinn Fund
of the Maine Community Foundation
Harold Dudley Charitable Fund
Helen and George Ladd Charitable
Corporation
James F. and Mary R. Singleton Trust
John T. Gorman Foundation
Maine Charity Foundation Fund of
the Maine Community Foundation
Maine Community Foundation
Maine Health Access Foundation
Messier-Costain Foundation
Portland Provident Assoc.
TD Charitable Foundation
The Betterment Fund
The Goodcoin Foundation
Town Fair Tire Foundation, Inc.
United Technologies Charity Trust

BEQUEST

Estate of Leona C. Smith

AGENCIES

Auburn-Lewiston Rotary Breakfast Club
Bath Rotary Club
Caribou Rotary Club
Catholic Charities, U.S.A.
Kennebunk Portside Rotary Club
Lewiston-Auburn Rotary
Lister-Knowlton VFW Post 9389
North Augusta Trail Blazers
Paypal Giving Fund
Pittston Community Daughters
United Bikers of Maine
United Way of Aroostook
United Way of Central & Northwestern
Connecticut
United Way of Greater Portland
United Way of Kennebec Valley
United Way of Massachusetts Bay
and Merrimack Valley
United Way of Metro Chicago

United Way of Mid Coast
United Way of Mid Maine, Inc.
United Way of the Midlands
United Way of Tri-Valley Area
United Way of York County

RELIGIOUS

All Saints Parish
Brothers of Christian Instruction
Catholic Order of Foresters Welfare &
Relief Fund
Community Evangel Temple
Eggmoggin Reach Quakers
Fairbanks Union Church
Immaculate Heart of Mary Parish
Knights of Columbus Council 2219
Parish of The Holy Eucharist
Parish of the Precious Blood
Roman Catholic Diocese of Portland
Saint Anslem Road to Hope Walkers
St. Anne's and St. Catherine's High School
Mission Group
St. Brendan The Navigator Parish
St. Maximilian Kolbe Parish

MUNICIPAL

Cary Plantation
County of Aroostook
Pleasant Ridge Plantation
School Administrative District #6
Town of Arrowsic
Town of China
Town of Cooper
Town of Crystal
Town of Easton
Town of Hamlin
Town of Littleton
Town of Phippsburg
Town of Portage Lake
Town of Van Buren
Town of Wallagrass
Town of Washburn

TRIBUTE GIFTS

In memory of Joyce Beaulieu
Jane Albert
Rhonda Bowen
Joel and Katharine Brown
Richard and Carolyn Daigle
Burrelles/Luce
Carolyn Millar
In memory of Dave Caron, Jr.
Caron's Lawn & Property Management
Samuel and Lise Collins
Judy Dombroski
Kara Hamilton
Wayne Wright
In memory of Tilson Gagne
Rene Gagne
Jennifer Holsinger
Richard and Janice Lessard
Betina and Bill Shakespeare
Debbie Soule
Neil and Barbara Townsend
Gail Wyman

In memory of Sylvia Gallant
Robert Daigle
Brenda Drummond
Clyde MacDonald
Richard and Beverly Lapointe
Ingersoll Rand, Inc.
Daniel Trigg

*In memory of Troy Adam Haines
and Alan Roy Mountain*

Alice Bolstridge
Sophia Demaio
Mountain Family Reunion
In memory of Irene Murray Ledoux
Dorothy Bolduc
Bruce Macomber
Neil Murray
M. Suzaane Tymoczko

In memory of Elizabeth Meehan

Ronald and Peggy Boone
Jeanne Hopkins
Susan Lamb
M. Dorothy Odlin

In memory of Donna Olson

Fred and Linda Elwell
Gurnet Landing Literary Book Club
Margaret Quayle

In memory of Brain Steinwand

Deborah Bell
Ellen Humphries
Rebecca Keim
Meredith Meads
Theodore Rectenwald
Margaret Smith
Elizabeth Vezina

In honor of Larry Lachance

Nancy Castonguay
Denise Dugas
Claire Lachance
Michael Lanois
Robert and Susan Masse
Maurice and Claudette Nadeau
Derek J. Veilleux
Doris Veilleux
Andrew and Angela Woodhead

In honor of Barbara Knickerbocker

Karen Horton
Calvin Knickerbocker
Glenn Knickerbocker
Janice Knickerbocker

VEHICLE DONATION PROGRAM

Steven Arthur
Thomas Badger
Steven Bridge
Margaret Cryer
George Gilfoil
Hugh Marquis
Shawne McCord
Mary Ellen Pelzer
Thomas Quast
Dennis Ruffing
Stephen N. Sanfilippo
Chantell Uwarokothe
Galina Viatrova

Giving the Gift of Time

Catholic Charities Maine could not possibly accomplish all that it does without the countless hours contributed by loyal volunteers. We are deeply grateful for your gift of your service. Thank you for your incredible support!

Donors of Gift-in-Kind

Throughout the year Catholic Charities receives many in-kind gifts to help support our programs. From auction items to furniture for a family resettling in Maine, all these gifts help give hope to those in need. Thank you to these thoughtful businesses and individuals.

The 2019 Annual Report is published by the Development Office and lists gifts received between January 1, 2019 and December 31, 2019. Every effort has been made to ensure that these lists are accurate and complete. If your name was omitted inadvertently, or it appears incorrectly, please accept our apologies and contact the Development Office at (207) 523-1188.

2019 marked the first year of our Community Partners program and we were overwhelmed with gratitude at the generosity of our business community. It was thrilling to discover that so many businesses wanted to be a part of strengthening our communities and were excited to join us in our mission of providing help and hope to our neighbors in need. From long-time corporate friends who found a way to give even more, to new businesses who took a leap of faith and said yes to our call – thank you for making our mission possible!

We hope everyone will seek out these businesses and support our Community Partners just as they have supported Catholic Charities Maine in strengthening our communities and making Maine the way life should be for all.

PLATINUM (\$20,000)

Royal River Grill House • Tuscan Bistro • Tuscan Table

SILVER (\$10,000)

Logically

GUARDIAN ANGEL (\$7,500)

Cross Benefit Solutions

FRIEND (\$2,500)

BGA Financial

The Boulou Company

Coffee By Design

Infinity Federal Credit Union

UNUM

2019 STATEMENT

Fiscal Year October 1, 2018 – September 30, 2019

EXPENSES

Program Services

Specialized Community Services	7,549,693	= 30.39%
Behavioral Health Services	7,702,369	= 31.00%
Children and Youth Services	1,718,247	= 6.92%
Direct Assistance Pass-Through	3,034,756	= 12.22%
Elder Care	3,523,473	= 14.18%
Retail Operations	931,363	= 3.75%
Food Bank, Farm, and Recycling	384,267	= 1.55%
Total Program Services	24,844,168	
Development and PR	461,519	
Unallocated Support Services	359,265	
Total Expenses	25,664,952	
Income(Loss) from Operations	311,347	

UNRESTRICTED REVENUES AND GAINS

Government Sources	13,043,543	= 50.21%
Medicaid	6,702,964	= 25.80%
Program Service Fees	2,717,923	= 10.46%
Diocese of Portland	725,045	= 2.79%
United Way contributions	294,037	= 1.13%
Grants, contributions and bequests	433,927	= 1.67%
<i>Threads of Hope</i> Thrift Store Retail sales	835,878	= 3.22%
Rent and other, net	732,496	= 2.82%
Investment income	102,207	= 0.39%
Net assets released from restriction	388,279	= 1.49%

Total unrestricted revenue and gains 25,976,299

OTHER INCOME ACTIVITY

Nonoperating activity

Gain(Loss) on interest rate swap liability	-
Increase (Decrease) in net assets without donor restriction	311,347

Net assets with donor restrictions

Contributions	506,976
Investment Income	43,208
Change in beneficial interest	(32,113)
Net Assets released from restriction for operating purposes	(388,279)
Increase (decrease) in temporarily restricted net assets	129,792

Change in net assets	441,139
Net Assets beginning of the year	5,961,272
Net assets end of year	6,402,411





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