

Natural Gas Work in Revere (work order #1603315)

September 18, 2024

Dear City Officials,

National Grid is committed to safely and reliably delivering energy to our community. That's why we are replacing the natural gas main at **84 to 125 Fernwood AVE.; 14 to 60 Allston ST., Revere, MA**. As part of this project, we will also replace the natural gas service piping that connects the main to the customer's gas meters. Approximately **35** premises are within the construction limits.

- **Mains and services can be worked.**

Construction is expected to begin on **September 3, 2024** and anticipated to last to **November 26, 2025** weather permitting. We will work hard to complete this project promptly and with minimal disruption to the community. Visit ngrid.com/mainline to view a YouTube video on this gas main replacement process. A second video explaining the replacement of the service pipe to customer homes is available at ngrid.com/serviceline.

Enclosed is a notification that will be distributed to all affected constituents. We're here for you if you have any questions about this project. Please contact **781-663-3120**

We look forward to working with you as we upgrade our community's infrastructure.

Sincerely,

Tammy Saporito
Manager, Community & Customer Management
National Grid
170 Data Drive
Waltham, MA 02451

Smell Gas. Act Fast.

Leave immediately taking everyone with you, including pets. From a safe location call **1-800-233-5325** or **911**.

We will be working in your neighborhood.

re: work order #1603315

September 18, 2024

Dear Resident/Business Owner,

Energy plays a critical role in our day-to-day lives and ensures the well-being of our community. That's why we are investing in infrastructure upgrades that will help us to provide safe and reliable natural gas to our customers for years to come.

We will be working in your neighborhood.

National Grid and **RJ Devereaux** will be performing infrastructure upgrades in the area of **84 to 125 Fernwood AVE.; 14 to 60 Allston ST., Revere, MA.**

Date: On or about **September 3, 2024**

Completion time: Approximately **November 26, 2024**

Construction days and hours: 7:00 a.m. – 4:00 p.m. Monday thru Saturday.

What you can expect during construction.

Typical natural gas main replacement and service construction includes:

- Marking out underground utilities within the project scope area (e.g., water, sewer, gas, electric, etc)
- Excavation of the street and laying of new gas main.
- Relaying National Grid customer's individual gas services and connecting that service to the new main
- Meters will need to be relocated to the outside of the home or business if currently inside.
- Temporary or permanent restoration of disturbed areas in accordance with the town ordinance.
- Visit ngrid.com/mainline to view a video about the gas main replacement process on YouTube.
- **Mains and services can be worked.**

We'll contact you when we are ready to connect your gas service to the new natural gas main.

A representative from National Grid or the contractor crew will reach out to the affected homes and businesses at least 24-48 hours in advance to scheduling the work. Every National Grid employee and contractor doing work for us are required to carry ID. For the crew to connect your gas service to the new main, they will need access to your home and appliances. Typical service line work will take one business day and during this time you will experience a temporary interruption of natural gas service. When the work is complete, a gas technician will be dispatched to turn on your gas meter relight your gas appliances. Visit ngrid.com/serviceline to view an example of this process.

We're here for you if you have any questions about the project. Please call us at **781-663-3255**

Thank you in advance for your cooperation.

Sincerely,

Thomas Finneral
Director, MA Gas Construction

Smell Gas. Act Fast.

Leave immediately taking everyone with you, including pets. From a safe location call **1-800-233-5325** or **911**.

We will be working in your neighborhood.

Everything you need to know about upgrading the natural gas main on your street.

PROJECT DETAILS

What can I expect during this project? *(Phases listed are typical, but may vary depending on the job).*

- **PHASE 1:** includes mark outs of utilities within the street and properties within the project scope. National Grid and/or our qualified contractor crew will review existing meter location and if meter currently located inside, propose new outside meter location.
- **PHASE 2:** National Grid and/or our qualified contractor crew will conduct the necessary work on the gas main within the street.
- **PHASE 3:** Once the main work is complete, crews will begin coordinating the service line work. Affected residents and business owners will be contacted by a member of the crew at least 24-48 hours in advanced so that the work on their service line can be coordinated. This work typically takes one day to complete, and the owner may be asked to provide National grid access during construction. A trained technician of National Grid will perform any necessary meter work and relight your gas appliances once the work on the service line is complete. Every National Grid employee carries a photo ID card and any contractor doing work for us is also required to carry ID.
- **PHASE 4:** The crew will begin closing out the project and will restore the area to in accordance with all regulations and permits.

Note: If you are not a customer and do not have a natural gas service line, Phase 3 is for notification only.

GAS SAFETY

Who should I contact if I smell gas on the street or in my home during the project?

Please call **1-800-233-5325** immediately from a safe location outside your home or from a neighbor's home.

METERS

Will my meter be affected by the project?

If your meter is currently located inside, National Grid will make every effort to relocate your meter to the outside.

A representative from National Grid will assess the work that is needed at your location.

If it's part of this project, why will my meter have to be moved outside?

Moving the meter outside helps to improve safety and also allows easier access for National Grid to access the meter in the future.

What if my meter is already outside?

If your meter is already outside your service may still be interrupted for a brief period of time.

SCHEDULE

If I cannot be home during the proposed construction dates, may I make alternative arrangements for the crews to access my home?

You can coordinate a time with the crew foreman.

Why are there no crews working when construction is scheduled to begin today?

Last minute schedule changes are sometimes possible. If there is a long-term schedule change, National Grid will notify your local Department of Public Works and will also send you additional communications.

CONSTRUCTION

If questions arise while the crew is working on the street, who can I contact?

You may ask to speak with the crew foreman or you can call the National Grid representatives number provided on the project notification letter.

Will I be able to park on the street during construction?

Restriction notifications posted throughout the designated work zone and crews will notify residents if temporary parking restrictions will be required.

There are road closure signs on my street. Will I be able to get to my house? At times there may be restricted access but every effort will be made to allow residences access to their homes during construction. You may approach the crew foreman or flag person if you require additional information.

What is carbon monoxide?

The same substance that comes out of a car's exhaust pipe, carbon monoxide is a highly poisonous gas.

Carbon monoxide is especially dangerous because it is colorless, odorless and tasteless—making it almost impossible to detect without a carbon monoxide alarm.

Carbon monoxide is produced when common fuels—such as oil, coal, natural gas, kerosene or wood—are burned incompletely. When carbon monoxide gas builds up in any enclosed area in your home, it can cause severe illness and even death.

The problem of carbon monoxide buildup can be especially severe during the coldest weather, when houses are closed up tight and heating equipment runs much of the time.

Depending on how long it goes unchecked, a person exposed to carbon monoxide can feel any number of the following symptoms:

- headaches
- dizziness
- confusion
- nausea
- weakness
- sleepiness

Protecting yourself and your family

Important action steps

- Seek fresh air and remain outside. Take everyone with you including pets.
- Call **911** or your local fire department.
- Seek medical attention immediately.



When using a generator

A generator in a garage or outside building should be properly ventilated, since its exhaust (carbon monoxide) can cause serious injury and even death.

Never install or use an electric generator inside a house. Operating a generator indoors, even with a door or window open, is **NEVER** safe!

Underground Piping

Call Before You Dig

It's the law! Please remember, before beginning any excavation activity, have all underground utilities marked-out by calling **811**. It's a free service, and it's the law.



Smell Gas. Act Fast.

CM6178 (11/20) MA

nationalgrid

MASSACHUSETTS

Important Natural Gas Safety Information

Gas Emergency

1-800-233-5325 or 911

Customer Service

1-800-233-5325

Hearing/Speech Impaired
711

www.nationalgridus.com

This is an important notice.
Please have it translated.

Este é um aviso importante. Queira mandá-lo traduzir.
Este es un aviso importante. Sírvase mandarlo traducir.
Avis important. Veuillez traduire immédiatement.
Questa è un'informazione importante, si prega di tradurla.

ĐÂY LÀ MỘT BẠN THÔNG CÁO QUAN TRỌNG
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Это очень важное сообщение.
Пожалуйста, попросите чтобы
вам его перевели.



Natural Gas

What's that smell?

Natural gas is colorless and odorless. We add a harmless chemical called mercaptan — the scent is similar to rotten eggs — to help you and your family identify a gas leak.

What should I do if I smell gas?

Smell Gas. Act Fast.

Do's

- Leave the building immediately and take everyone with you, including pets.
- Call us from a nearby phone or cell phone when safely away from the building.
- Provide specific details to the call representative, i.e. your address, the exact location, as well as any construction or digging activities in the area.

Don'ts

- Do not turn on or off any lights or appliances.
- Do not use telephone, cell phone or operate the garage door.
- Do not light any matches or touch anything that can create a spark.

Keep your gas pipes safe

Keep the area around your gas meter clear

National Grid is required by federal and state regulations to inspect and maintain our delivery, pressure control and gas metering equipment. In many cases, this equipment is located outside homes or businesses, and this work can be performed without inconvenience.

However, if the gas meter is located inside a home or business, we will need access to the meter and gas service and will require entry to perform these mandated inspections. We are asking for your assistance by keeping the area around the gas meter clear and free from debris. Doing so will help us complete mandated inspections and maintenance.

In addition, we are required to replace gas meters periodically. This may require a temporary interruption of the gas service while the meter is being changed. Our employees will also need to gain access to the gas meter and appliances in order to restore gas service. There is never a charge for any mandated inspection or maintenance of National Grid's equipment.

Please note that our employees and contractors working for us carry identification cards. Please ask to see ID before letting anyone into your home or business. For any questions or concerns about anyone contacting you or the members of the

public claiming to be from National Grid, please call us at: **1-800-233-5325**. If you feel you are in immediate danger, please call **911**.

Keeping gas appliances safe

- Follow manufacturer instructions when operating appliances.
- Perform some routine maintenance on your gas appliances on your own (i.e. changing filters, checking water levels on steam heaters, oiling pumps and motors etc.)
- Call your appliance repair service provider or heating/plumbing contractor for advice regarding repairs, installations and disconnections.

What to do if your gas service is flooded.

For safety reasons, National Grid personnel are not permitted to enter premises where flooding still exists.

Gas service cannot be restored until the water is removed, the repairs are complete and all of your gas appliances are in working condition.

If your appliances have been in contact with water, please contact a plumbing or heating contractor to make sure the appliance is safe to operate.