



We encourage you to attend our public hearing on April 22nd. To help you prepare, you can review material about the rate increases at www.GAUD.ws/2024Rates, or at our office at 12 Williams Street in Augusta. For all our current rates, please visit our website. If you have any questions or want additional information about the rate increases, you may call Brian Tarbuck, General Manager, at (207) 622-3701, or the Administrative Director of the PUC at (207) 287-3831 to ask about water rates. (The PUC doesn't regulate wastewater).

WE WANT TO HEAR FROM YOU!



PUBLIC HEARING

Proposed Rate Changes to Take Effect June 1, 2024

Monday, April 22, 2024 at 6:00 PM • Augusta City Center Council Chambers

Drinking Water & Fire Protection

Proposed increase is \$4.51/month minimum, and an average of approximately \$8.35/month per customer.

Wastewater

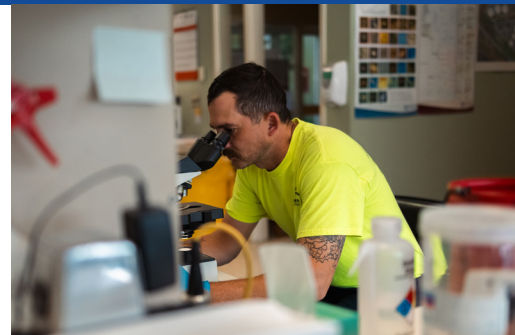
Proposed increase is \$4.33/month minimum, and an average of approximately \$12.13/month per residential customer.

Please visit www.GAUD.ws/2024 Rates or see inside for details.

Dear Customers,

Greater Augusta Utility District invites the public to a hearing on April 22, 2024 at 6:00 PM, at the Augusta City Center Council Chambers, to learn more about our proposal to raise water and wastewater rates effective June 1, 2024. We take pride in keeping rates stable, but rising operating costs have now made the increases detailed on the front of this card essential to our continued supply of safe and reliable drinking water, and environmentally safe wastewater handling.

We hope to see you on April 22, 2024. In the meantime, see the back of this insert for ways you can learn more.



REASONS FOR A PROPOSED RATE INCREASE

Drinking Water & Fire Protection

- Replace aging pumps, pipes and equipment
- Improve aging computer systems needed to operate the utility
- Increase operational resiliency by adding critical personnel
- Address the rising costs of supplies and energy

The new rates would apply to all customer classes, including public and private fire protection and private hydrants, and would provide a total revenue increase of approximately \$1,049,000.

Wastewater

- Increased sludge disposal costs
- Replace old pump stations
- Replace aging wastewater plant equipment
- Address increasing power and supply costs
- Replace and reline failing pipes
- Increase operational resiliency

The new sewer rates would apply to all customer classes and would provide a total revenue increase of approximately \$1,190,000.