

COMMUNITY RESPONSE TEAMS

	Mobile Crisis Team (MCT)	Emergency Service Patrol (ESP)	Mobile Integrated Health (Community Paramedic)	Peer Support Specialist
What does this program do?	The MCT is a mental health clinician & peer support specialist team dispatched by Fairbanks Emergency Communications Center (FECC) to callers in a behavioral health crisis.	The ESP is dispatched by FECC and is a team focused on providing safety and comprehensive follow-up care and navigation to individuals who are incapacitated and/or inebriated.	The community paramedic assists residents with connecting to appropriate and long-term medical care. As an outreach partner & care coordinator, the paramedic is a liaison between individuals, the healthcare system, and emergency services.	The peer support specialist is available for the Fairbanks Police Department for cases and individuals where more civilian support and resources are needed such as DV protective orders, etc.
Who is staffing each program?	Alaska Behavioral Health (Alaska Mental Health Trust Authority grant funding)	Fairbanks Integrated Community Services (City of Fairbanks contract)	Fairbanks Fire Department	City of Fairbanks Mayor's Dept (Department of Justice Fairbanks Police Department funding)
Can I request this response?	Call 9-1-1 or 907-459-6800 to request the Mobile Crisis Team for a behavioral health emergency	Call 907-459-6800 for assistance for an incapacitated individual.	Providers and community may make referrals: 907-378-6675 or at https://form.jotform.com/FFD_fire/CP	Referrals are made internally by the Fairbanks Police Department & FECC only—at this time.
What are the hours of service?	24/7, 365 days a year	12PM-12AM Follow-up: M-F 8AM-4PM	Full-time, 40 hours a week Qualifying patient referrals will be contacted within 24 hours.	Part-time, 20 hours a week
Where does this program operate?	As of 2026, all programs operate citywide in Fairbanks, Alaska, and the Mobile Crisis Team operates throughout the entire Fairbanks North Star Borough, except for the University of Alaska Fairbanks campus. ESP provides coverage for high request areas outside of city limits.			
How do I know which team to request?	Residents do not need to decide which team is appropriate for the individual in need. Residents can call 9-1-1 or 907-459-6800 and Fairbanks Emergency Communications Center (FECC) dispatchers will route the call to the appropriate responder based on their protocol questions, scene safety, and the needs of the caller. Law enforcement may be sent to the call first for significant safety concerns or Emergency Medical Services (EMS) for medical concerns.			