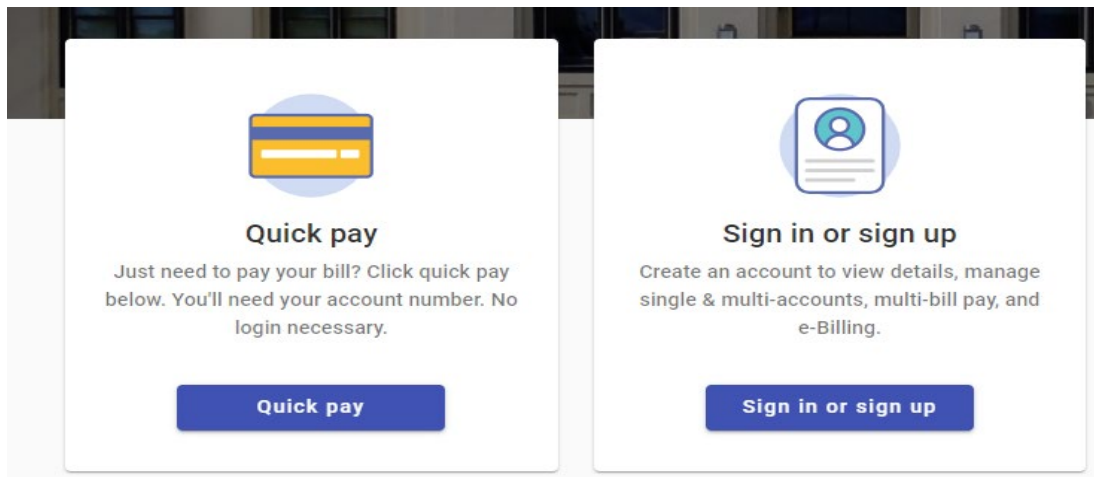




City of Fairbanks New Online Garbage Payment System

The City of Fairbanks has a new Online Garbage Payment System which can be accessed at the City website or by visiting: www.municipalonlinepayments.com/fairbanksak/utilities. Customers can choose the QuickPay option to quickly pay their bill one time or create an account.



Customers who choose to create an account will have the ability to:

- view bill and payment history
- get pdf copies of their bills
- update contact information
- set up autopayment with credit/debit cards.

**Please note to use the Online options you will need to enter your account and customer number located in the top right corner of your bill.*

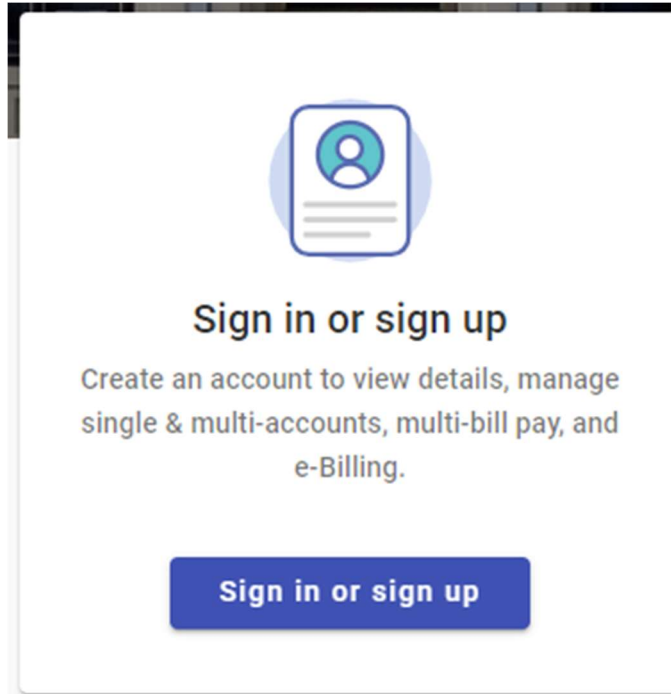
Make checks payable to: City of Fairbanks
Return checks subject to fees as per city code

Parcel / PAN #		Account Number
049352		0001
Bill Number	Bill Date	Customer Number
326790	09/11/2024	12345

If you have any questions, please contact the City Finance Department at 907-459-6713.

For First-Time Users Creating an Account

1. Click Sign in or sign up option

A screenshot of a web interface for account creation. At the top center is a circular icon containing a stylized person silhouette. Below the icon, the text "Sign in or sign up" is displayed in a bold, black font. Underneath this, a paragraph of smaller text reads: "Create an account to view details, manage single & multi-accounts, multi-bill pay, and e-Billing." At the bottom center is a blue rectangular button with the text "Sign in or sign up" in white.

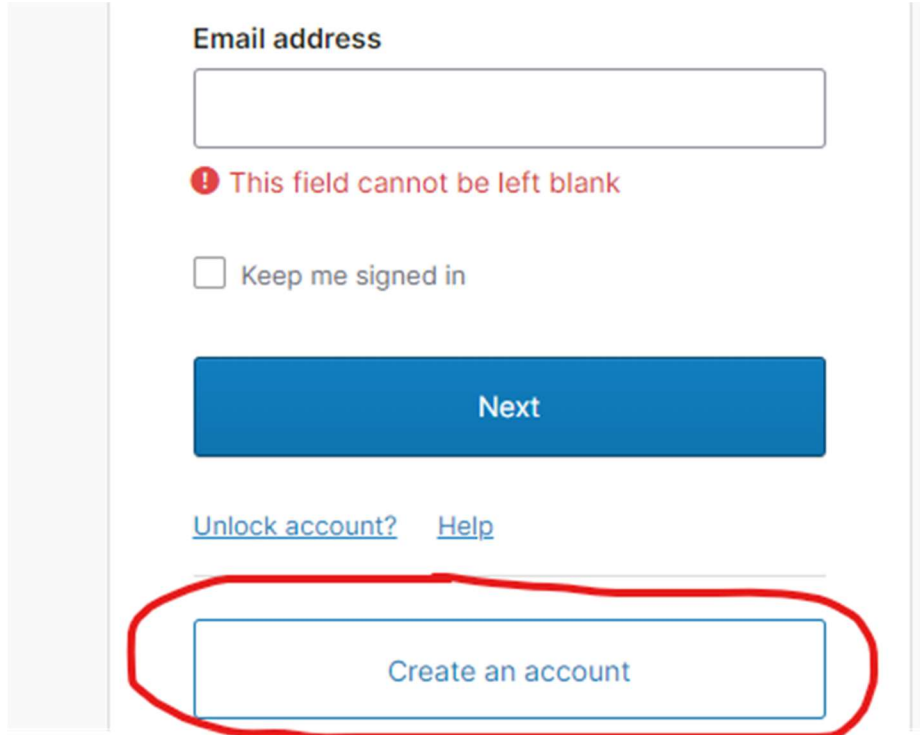


Sign in or sign up

Create an account to view details, manage single & multi-accounts, multi-bill pay, and e-Billing.

Sign in or sign up

2. Click Create an account

A screenshot of a web form for creating an account. The form is set against a light gray background. It features a white input field for the "Email address". Below the input field is a red error message: "This field cannot be left blank". Underneath the error message is a checkbox labeled "Keep me signed in". Below the checkbox is a blue rectangular button with the text "Next". At the bottom of the form are two links: "Unlock account?" and "Help". At the very bottom is a blue rectangular button with the text "Create an account", which is circled in red.

Email address

 This field cannot be left blank

☐ Keep me signed in

Next

[Unlock account?](#) [Help](#)

Create an account

3. Enter the required information and click sign up



Create an account

Email

First name

Last name

Mobile phone Optional

Password

Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username

Sign up

4. A verification email will be sent to the email address you entered. You will need to enter the verification code and then select continue. Once the code has been

entered your account has been created and you can start linking your Utility Billing accounts to your account for payment.

5. To add an account to your account click Add account

Accounts

You do not have any Garbage Billing accounts associated with your login.
Add an account to access account details, pay your bills, and manage accounts.

Add Account

6. Enter Account Number and Customer Number located on the top right corner of the bill and click Add account.

Make checks payable to: City of Fairbanks
Return checks subject to fees as per city code

Parcel / PAN #		Account Number
0067132		0001
Bill Number	Bill Date	Customer Number
326790	09/11/2024	12345



Let's find your account

* Account Number
0001

Please include all dashes. For example: 1234

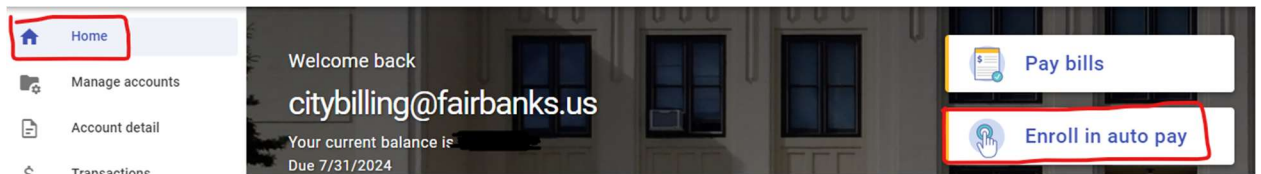
* Customer Number
12345

Cancel

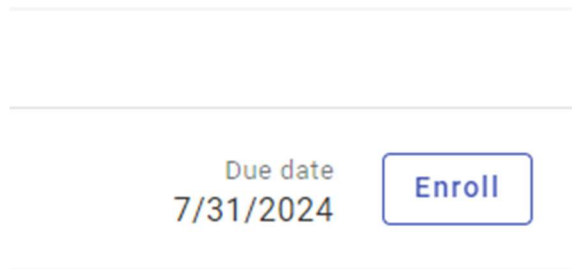
Add account

Enroll in Auto Pay

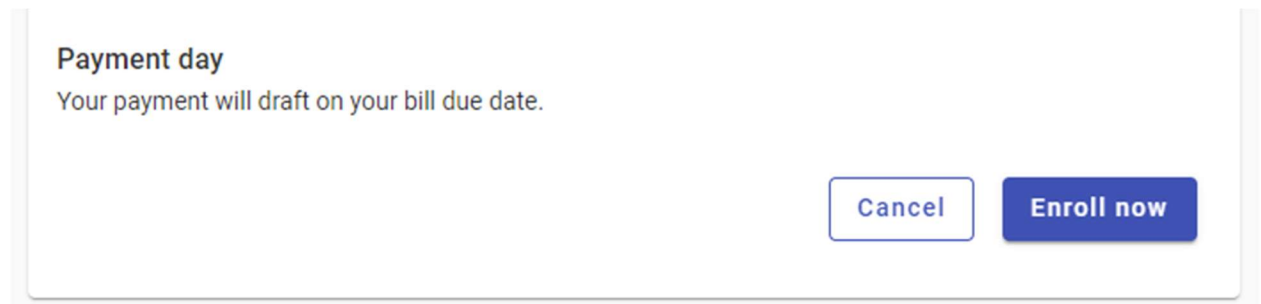
1. On the home screen select Enroll in Auto Pay



2. Select Enroll next to the account you would like to enroll in auto-pay



3. Click on Enroll now



4. Enter the credit card or banking information for which ever option you would like to use for the auto payment, along with a email address for the confirmation of payment to be sent to, then click Finish
-

Enter your automatic payment information

To complete your enrollment, enter a new card or eCheck to charge for automatic payments on the following account.

Account 0001-12345

Account description Utility Billing Account

Your automatic payments will be processed on the due date of your bills

How are you going to pay?

☐ Enter new credit card

☐ Enter new eCheck

Where should we send your receipt?

Email for receipt

Enter a valid email address

By enrolling in automatic payments, you agree to the following [privacy policy](#) and [terms of use](#).

[Back](#)

[Finish](#)