

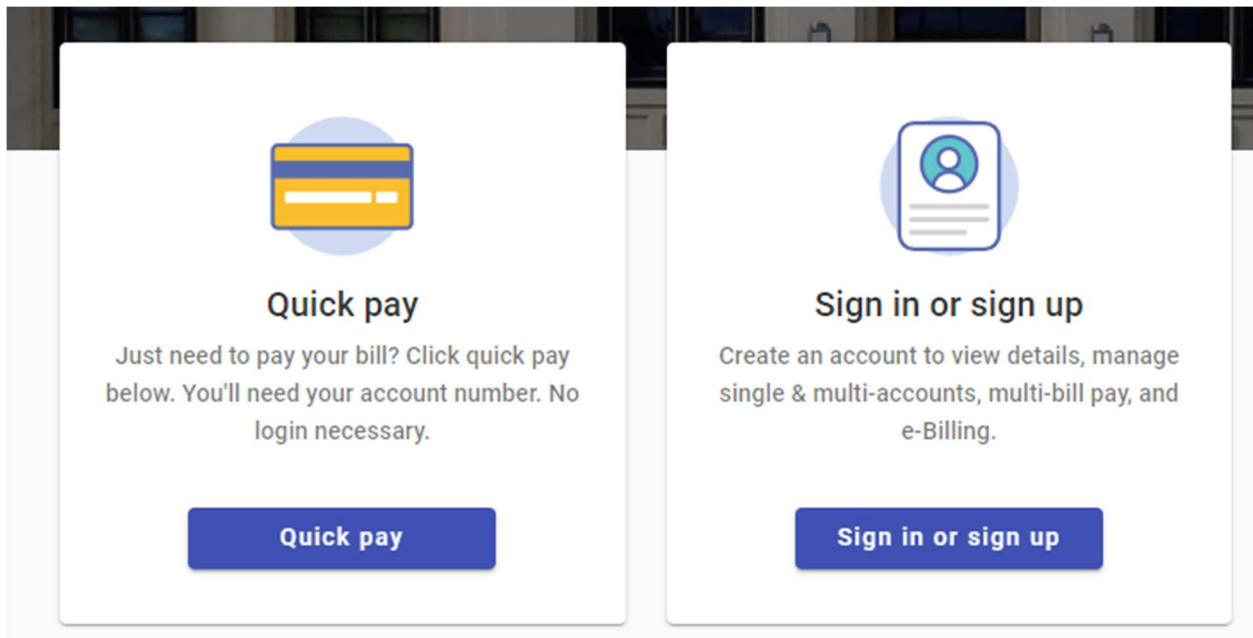
Online Garbage Payment Instructions

Online Payments can be made at:

<https://www.municipalonlinepayments.com/fairbanksak/utilities>

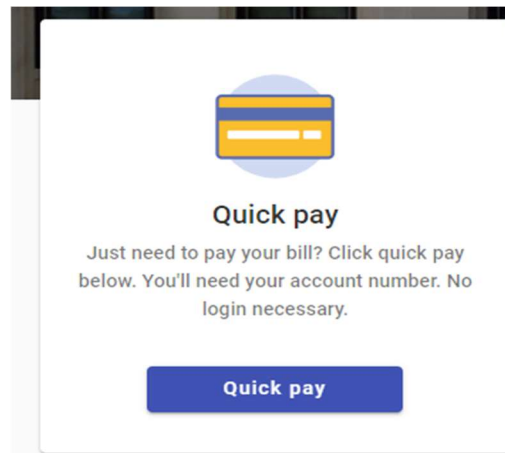
Garbage Payments can be made using the Quick Pay option or the customers can choose to create an account. Customers who choose to create an account will have the ability to:

- view bill and payment history
- get pdf copies of their bills
- update contact information
- set up autopayment with credit/debit cards.



For the Quick pay option (Just make a quick one-time payment)

1. Click Quick pay



2. Enter Account Number and Customer Number located on the top right corner of the bill and click Find bill.

Make checks payable to: City of Fairbanks
Return checks subject to fees as per city code

| Parcel / PAN # | | Account Number |
|----------------|------------|-----------------|
| 049352 | | 0001 |
| Bill Number | Bill Date | Customer Number |
| 326790 | 09/11/2024 | 12345 |

A screenshot of a web form titled 'Let's find your account'. It features a magnifying glass icon. There are two input fields: the first is labeled '* Account Number' and contains '0001'; the second is labeled '* Customer Number' and contains '12345'. Below the first field is a note: 'Please include all dashes. For example: 1234'. At the bottom are two buttons: 'Cancel' and 'Find bill'. A link 'Sign in to manage account' is at the very bottom.

Let's find your account

* Account Number
0001

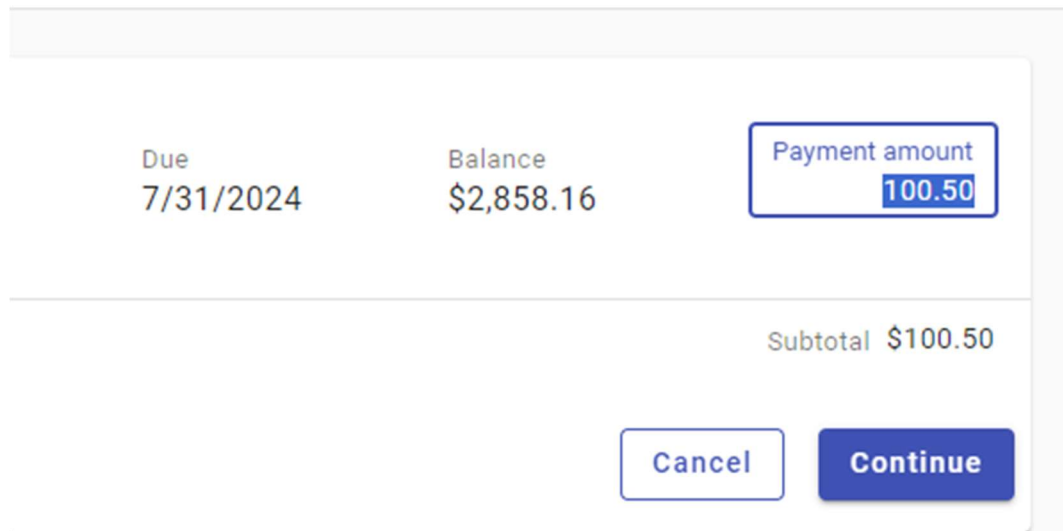
Please include all dashes. For example: 1234

* Customer Number
12345

Cancel Find bill

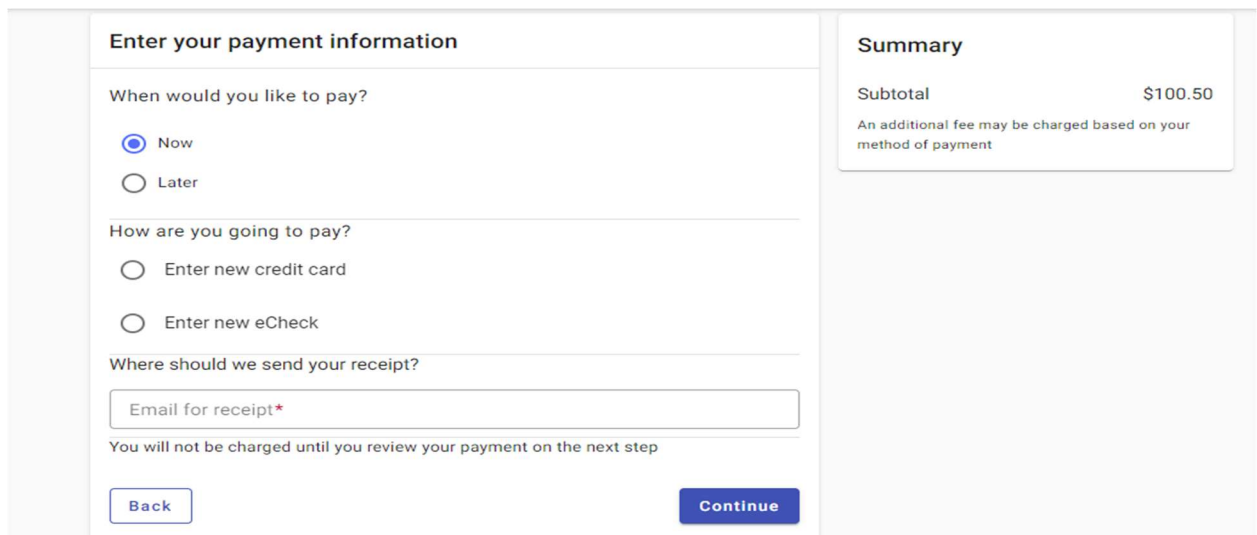
[Sign in to manage account](#)

3. The system will automatically pull in the amount due on the account. If you would like to make a partial payment, enter the amount you are wanting to pay in the payment amount box and then select Continue



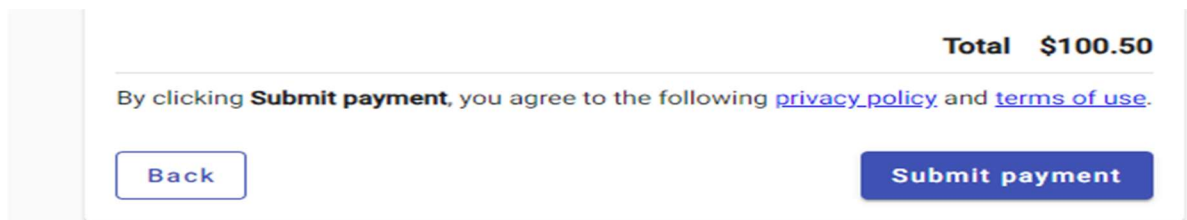
A payment summary screen with a light gray background. It features a white card with rounded corners. Inside the card, the due date 'Due 7/31/2024' and balance 'Balance \$2,858.16' are displayed in a sans-serif font. To the right, a 'Payment amount' box contains the value '100.50'. Below this, the 'Subtotal \$100.50' is shown. At the bottom right of the card are two buttons: a white 'Cancel' button with a blue border and a blue 'Continue' button.

4. You can now select to make the payment now or schedule the payment for future date. Enter credit card or echeck information, and an email address to send the confirmation of payment email to and then click Continue.



A payment information and summary screen. The left side is a white card titled 'Enter your payment information'. It contains three sections: 'When would you like to pay?' with radio buttons for 'Now' (selected) and 'Later'; 'How are you going to pay?' with radio buttons for 'Enter new credit card' and 'Enter new eCheck'; and 'Where should we send your receipt?' with a text input field labeled 'Email for receipt*'. Below the input field is a note: 'You will not be charged until you review your payment on the next step'. At the bottom of the card are 'Back' and 'Continue' buttons. To the right of the card is a 'Summary' box with a light gray background. It shows 'Subtotal \$100.50' and a note: 'An additional fee may be charged based on your method of payment'.

5. Review the payment information you entered and click Submit Payment, if you need to change something select Back



A payment review screen with a light gray background. At the top right, it shows 'Total \$100.50'. Below this, a line of text states: 'By clicking **Submit payment**, you agree to the following [privacy policy](#) and [terms of use](#).' At the bottom are two buttons: a white 'Back' button with a blue border and a blue 'Submit payment' button.