



GREATER PORTLAND HEALTH

CARING FOR THE WHOLE COMMUNITY

2025 Annual Report



A Message from Our CEO

Greater Portland Health (GPH) continues to provide high-quality patient-centered healthcare that is accessible, affordable, and contributes to a health community. GPH has 17 locations in Portland, South Portland, and Westbrook. We provide care to over 17,000 patients in our community and continue to expand access in Greater Portland to all communities regardless of a patient's ability to pay and GPH offers a sliding fee program. GPH offers many services including medical, dental, behavioral health, recuperative care services, maternal health and optometry services.

We have an exceptional team taking care of our patients, each other, and our community. Thank you to our service provider partners, community members, and Board of Directors for your continued support.

It is truly an honor to be a member of our team of 207 employees taking care of our community.

Wishing you a year filled with self-care and joy,

Ann



Ann Tucker
CEO, Greater Portland Health

Meet Our Leadership Team

These are the dedicated leaders of Greater Portland Health.



Ann Tucker (she/her/hers)
Chief Executive Officer



Renee Fay-LeBlanc (she/her/hers)
Chief Medical Officer



Cassandra Grantham (she/her/hers)
Chief Operating Officer



Bob Zager (he/him/his)
Chief Financial Officer

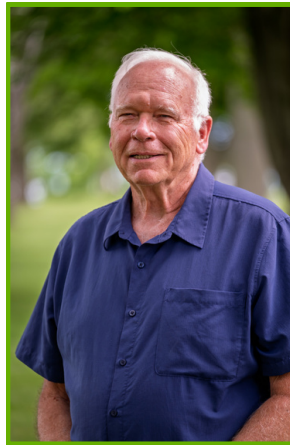
Our Board of Directors



Paul Santomenna
President



Christine Caulfield
Vice President



**Richard "Skip"
White**
Treasurer



Chris Dana
Secretary



Axel Nimbona



Dr. Marie Guay



Isaac MacDougall



Conor O'Neill



**Julien Powers -
Candelmo**



Manuel Pembele

Board Leadership Grounded in Patient Experience

Greater Portland Health's Board of Directors is proudly a patient majority, meaning that most board members are current or former patients of the organization. This governance model ensures that the voices and experiences of those receiving care remain at the center of decision making. By grounding leadership in lived experience, Greater Portland Health fosters a more compassionate, responsive, and community centered environment where care is shaped by the real needs of the people it serves.

Locations



Park Avenue

180 Park Avenue
Portland, ME 04102



South Portland

100 Brickhill Avenue
South Portland, ME 04106



Bayside

63 Preble Street
Portland, ME 04101



Riverton Park

59 Riverton Drive
Portland, ME 04103



Franklin Towers

211 Cumberland Avenue
Portland, ME 04101



Sagamore Village

21 Popham Street
Portland, ME 04102



934 Congress Street

934 Congress Street
Portland, ME 04102



295 Park Ave

295 Park Avenue
Portland, ME 04101



654 Riverside

654 Riverside Street
Portland, ME 04103

School Based Health Clinics



Greater Portland Health's School Based Health Centers help remove barriers to care by providing convenient, comprehensive healthcare services directly within local schools. These centers offer primary medical care, behavioral health care, and dental care, allowing students to receive treatment without missing significant classroom time.

In addition to its school-based clinics, Greater Portland Health operates a traveling dental program through its Children's Oral Health Program, bringing preventive dental services such as cleanings, fluoride treatments, and sealants directly to schools and community locations throughout the Greater Portland area. This mobile approach helps ensure that children and adolescents have access to essential oral healthcare, promotes early prevention, and supports healthier outcomes for students regardless of their ability to access traditional dental offices.



The Heart of Greater Portland Health

Mission:

Our mission is to provide high quality patient-centered healthcare that is accessible, affordable, and contributes to a healthier community.

Vision:

Our vision is a healthy community in which everyone has access to integrated, affordable, and high-quality health care services promoting physical and emotional wellness.

Values:

Compassion, Access, Respect, Excellence, Accountability



2025 Highlights

Roundtable Talk About Rising Premiums

In November 2025, Greater Portland Health hosted Governor Janet Mills and U.S. Representative Chellie Pingree for a roundtable discussion on the impact of rising health insurance premiums and the potential expiration of the Enhanced Premium Tax Credit under the Affordable Care Act. The discussion brought together consumers, healthcare providers, and insurance experts to highlight the critical importance of affordable health coverage for Maine families. During the meeting, Ann Tucker emphasized that, while GPH remains committed to caring for all patients regardless of insurance status, increased numbers of uninsured and underinsured individuals would place additional strain on community health systems and increase uncompensated care across the state.



Arts in Healthcare Celebration

Also in November, Greater Portland Health brought together patients, staff, local organizations, and community members for its Arts in Healthcare Celebration, an evening dedicated to creativity, connection, and healing. Held at The VFW in Portland, the event featured live performances including singing, storytelling, dancing, and poetry, alongside a visual arts raffle showcasing artwork created by patients and staff. The celebration highlighted the important role the arts can play in supporting wellness, self-expression, and community building. Proceeds from the event supported Greater Portland Health's Sunshine Fund, which helps patients access essential needs such as medications, meals, and clothing items during times of hardship.



Community Partnerships

Bayside Health Fair

Greater Portland Health was proud to participate in the Bayside Health Fair, hosted by Preble Street, where our Mobile Medical Program joined a diverse group of community providers and organizations dedicated to supporting individuals experiencing homelessness. The event brought together health care services, community resources, and neighborhood partners for an afternoon of connection, resource sharing, music, food, and wellness activities. Through collaborations like this, Greater Portland Health strengthens its commitment to accessible, community-based care while fostering meaningful partnerships that help address the health and social needs of our most vulnerable neighbors.



Roux Institute At Northeastern University

Greater Portland Health is pleased to continue its partnership with the Roux Institute at Northeastern University through its post-baccalaureate, pre-clinical healthcare gap year program. This collaboration provides aspiring healthcare professionals with valuable hands-on clinical experience while supporting the delivery of high-quality care to our patients. By helping to develop the next generation of healthcare leaders, this partnership strengthens the local healthcare workforce and reflects our shared commitment to education, innovation, and community health.

Community Partnerships

Birth Roots Maine

Greater Portland Health's Maternal Health team partnered with Birth Roots Maine to offer childbirth education sessions led by Community Doulas, providing expectant parents with valuable support and information throughout their pregnancy journey. These sessions created a welcoming space for patients to connect with one another, ask questions, and gain knowledge about pregnancy, childbirth, and the postpartum period from trusted professionals. This collaboration reflects our shared commitment to improving maternal health outcomes through education, community support, and access to compassionate, patient-centered care.



Compassion in Action

In 2025, Greater Portland Health was proud to join community partners in celebrating 50 years of Preble Street's Compassion in Action and our shared commitment to a healthier, more equitable Maine. Through partnerships with Preble Street Health Services and Maine Medical Center, we support innovative programs addressing the connection between health, housing, and recovery. Initiatives like the HOUSE Program and recuperative care services provide low-barrier medical care, Medication Assisted Treatment, case management, and housing support for individuals experiencing homelessness. Together, we help people move from crisis toward recovery, stability, and long-term wellness while building a more compassionate community.



Celebrating National Health Center Week

In celebration of National Health Center Week's Partner Appreciation Day, Greater Portland Health recognized and honored the many community organizations whose collaboration helps make our community safer, healthier, and more connected. We highlighted partners whose work directly supports the well-being of our patients and neighbors, including Maine Needs, which provides essential items such as clothing, baby supplies, and household goods to Maine families; Community Doulas, which offers accessible doula services and strengthens birth outcomes through compassionate support and community connection; and the Portland Housing Authority, which enables us to deliver mobile health services directly within public housing communities. We also expressed gratitude to Preble Street for its comprehensive programs and advocacy supporting individuals experiencing homelessness, as well as the City of Portland Department of Health and Human Services for its shared commitment to advancing the health and well-being of Portland residents. The celebration reflected our deep appreciation for these partnerships and reaffirmed our shared commitment to expanding access to high-quality, patient-centered care for all.



Our Services

BEHAVIORAL

- Trauma-Informed Mental Health Care
- Recovery Groups
- Support & Education Groups
- Substance Use Disorder Services
- Health & Wellness Coaching

DENTAL

- Preventive Care
- Restorative Treatment
- Dental Exams
- Diagnostic Imaging
- Dental Sealants
- Extractions
- Treatment Plans
- Oral Health Education
- Children's Oral Health Program

MEDICAL

- Physicals & Exams
- Sick Visits
- Lab Work
- Pediatrics
- Care for Older Adults
- Women's Health
- Maternal and Prenatal Health
- Diabetes, Asthma, Hypertension & Heart Disease, COPD, HIV/AIDS, TB, Hep C, Infectious Disease Management
- Family Planning
- Optometry

HEALTHCARE SUPPORT

- Care Coordination
- Case Management
- Community Health Workers
- Financial Assistance Counseling
- Health Education
- Health Insurance Marketplace Assistance
- Interpreter Services
- Peer Support
- Transportation Assistance

2025 Impact Summary

Number of Patients

13,427

Number of Encounters

85,483

Care for Vulnerable Populations

1.4% of our patients are
Agricultural Workers or Dependents.

27.4% of our patients are
Homeless.

5.9% of our patients are
School-Based.

.26% of our patients are
Veterans.

5.6% of our patients are
served at a **Public Housing Related Site.**

71.1% of our patients
identify as an **Ethnic or Racial Minority.**



Breakdown of Visits

Medical Care Service Visits	43,117
Dental Service Visits	10,678
Behavioral Health Service Visits	12,671
Substance Use Disorder Visits	2,067
Vision Service Visits	975
Enabling Services Visits	3,559
Total Clinic and Virtual Visits	73,067



2025 Financials

July 1, 2024-June 30, 2025

Operating Revenue

Net Patient Service Revenue	\$12,341,430
Grants and Contributions	\$9,547,128
340B pharmacy program revenue	\$3,000,430
Other operating revenue	\$391,501
Net assets released from restriction for operations	\$115,003
Total Assets	\$25,395,492

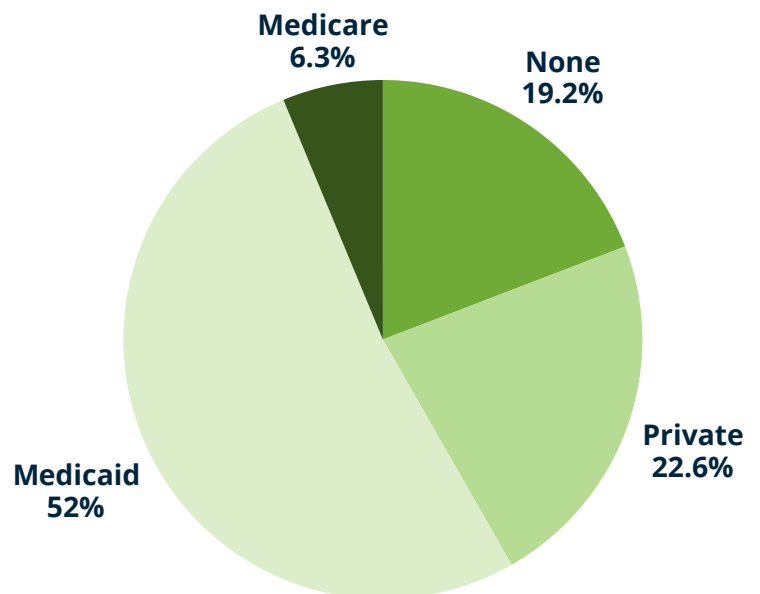
Operating Expenses

Salaries, Wages, and Benefits	\$16,052,413
Supplies	\$3,138,811
Contract Services	\$2,544,971
Occupancy	\$1,141,192
Other	\$1,712,456
Depreciation	\$320,369
Interest	\$56,732
Total Expenses:	\$24,966,944

Grants Awarded

- Frances Hollis Brain Foundation
- Henry Schein Prevention is Power
- John T Gorman Helping Hands
- Maine Lions Sight & Hearing Foundation
- Northeast Delta Dental
- Unum Charitable Giving
- Doree Taylor
- Maine Community Bank Foundation - Donation
- John T Gorman Helping Hands - Transportation Focus
- RW Capacity Development Streamlining Eligibility
- Kjeldgaard Fund
- Sam L Cohen Foundation
- Falmouth Social Service Grant Program
- Ryan White NCC
- SAC 330 NCC
- MAT-PDOA NCC

Payor Source of Patients



Looking Forward

2025-2027 Strategic Plan

Clinical and Operational Excellence:

Emphasizing improvements in technology and infrastructure

Financial Sustainability:

Ensuring the organization's long term viability

Organizational Wellness:

Focusing on workforce retention, development, and recruitment

Community Engagement and Partnership:

Fostering strong relationships with local organizations, donors, and the media to expand the organization's reach and impact



Monetary Donations

- Chris Dana
- Stephen Brennan and Marie Guay
- Paul Foley
- Ann Tucker
- Tammy Shapleigh
- Heather Skala
- Cassandra Grantham
- Renee Fay-LeBlanc
- Melissa McStay
- Lindsey Braun
- Sandy Nesin
- Paul Santomenna
- Rachel Young
- Carolyn Pine
- Grete Zemans
- Victoria Maxwell
- Kat Tasarz
- Lisa Gwinn
- Elizabeth Baldwin
- Lisa Bussey
- Joseph Keierleber
- Celeste Lecompte
- Stewart Chritton
- Judith Steinhauer
- Liliane Kanku
- Victoria Foley
- Gabriel Grout
- Tulasi Meduri
- Rebecca Bass

Supporters:

- Maine Dental Care Network
- Henry E. Niles Foundation
- United Way of Greater Portland
- Harvard Pilgrim Healthcare Foundation
- Maine Family Planning Association
- Partners for Thriving Youth
- Centers for Disease Control
- Maine Public Health Association
- Maine Coast Waldorf School
- Milestone Recovery
- Gladys Brooks Foundation
- Maine Cancer Foundation
- Partnerships for Health
- NorDx
- State of Maine
- Substance Abuse and Mental Health Services Administration
- Health Resources and Services Administration

Greater Portland Health recognizes the foundations, community organizations, federal and state agencies, and individuals whose support through monetary and material contributions make our programs and services possible.

Thank You!

We want to take a quick moment to thank our 207 staff members and provider volunteers at Greater Portland Health for their incredible work during 2025. It is because of their amazing dedication, teamwork, and selflessness that we were able to continue to provide patient centered, accessible, and affordable care to our wonderful greater Portland community. Every person who comes through our doors makes a difference, and for that, we are grateful.



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